



Motorola Solutions, Inc.

# Smart Public Safety Solutions

APCO Emerging Technology Forum – Dallas, TX

# INTELLIGENCE-LED PUBLIC SAFETY:

ACT IN REAL TIME AND BE READY FOR WHAT'S NEXT

Col James M. Wolfenbarger (ret.)

RIGHT INFORMATION



RIGHT PERSON



RIGHT TIME

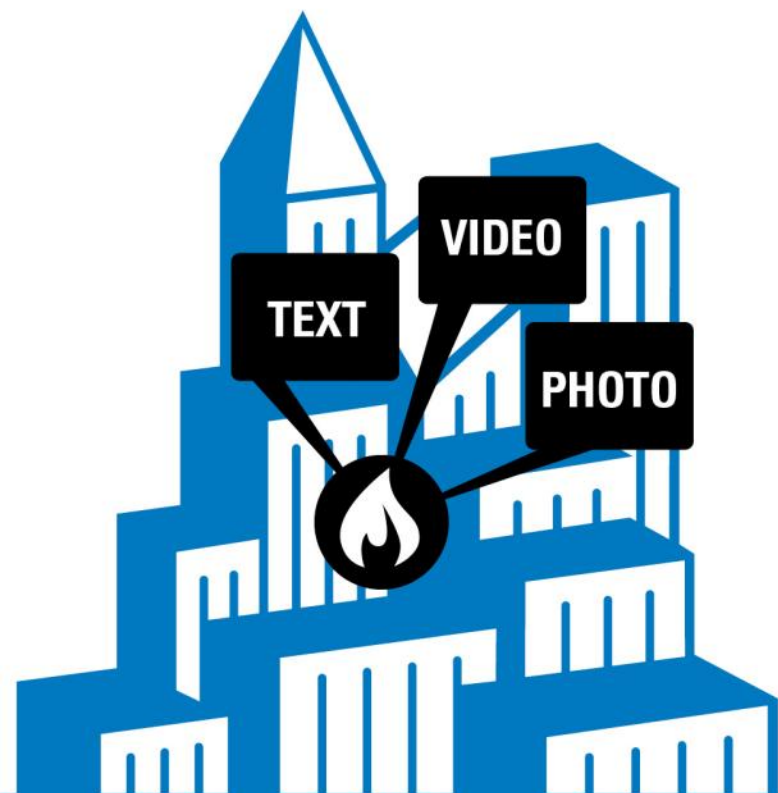


**INTELLIGENCE LED RESPONSE TURNS  
NOISE INTO DATA, DATA INTO INTELLIGENCE,  
AND INTELLIGENCE INTO SAFETY**



GOVERNMENT  
CONSOLIDATION  
BUDGET  
BIG  
DATA  
CITIZEN  
SAFETY  
OPEN  
WIRELESS  
CITIZEN  
INFORMATION  
TECHNOLOGY  
CLOUD COMPUTING  
PUBLIC SAFETY  
BYOD  
VIRTUALIZATION  
DEVICE  
MANAGEMENT  
SECURITY





# **TAP YOUR BEST SOURCE OF INTELLIGENCE THE CITY ITSELF**

**72%**

**OF GOVERNMENT IT LEADERS WANT  
THE ABILITY TO USE VIDEO AND TEXT  
MESSAGES PROVIDED BY CITIZENS<sup>4</sup>**



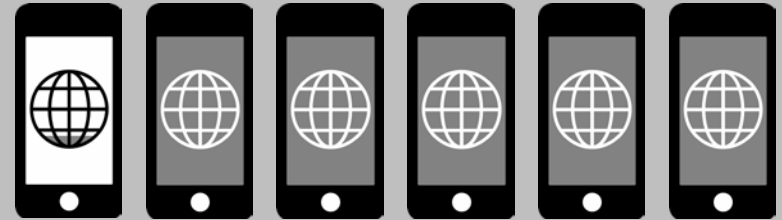
# DATA IS EVERYWHERE

BUT MORE DATA  
IS NOT THE ANSWER  
IT'S HOW YOU USE  
IT THAT MATTERS

## 26X INCREASE

2010 – 2015 ACCOUNTING FOR  
100% ANNUAL GROWTH

### DATA INTEGRATION COMPLEXITY



# 90%


OF DATA IN THE  
WORLD TODAY  
DIDN'T EXIST TWO  
YEARS AGO



# 50%

MORE THAN  
OF ORGANIZATIONS ARE  
STRUGGLING TO GET VALUE  
FROM THEIR DATA

# THE FUTURE IS PREDICTIVE POLICING



70%

OF LAW ENFORCEMENT AGENCIES  
ARE EXPLORING PREDICTIVE  
POLICING

90%

PLAN TO INCREASE ITS USE OVER THE  
NEXT FIVE YEARS

# COMMUNITY EXPECTATIONS



## 82%

**OF COMMUNITIES BELIEVE THAT PUBLIC SAFETY AGENCIES HAVE MORE ADVANCED TECHNOLOGIES TO PREVENT OR SOLVE A CRIME THAN THEY ACTUALLY DO**

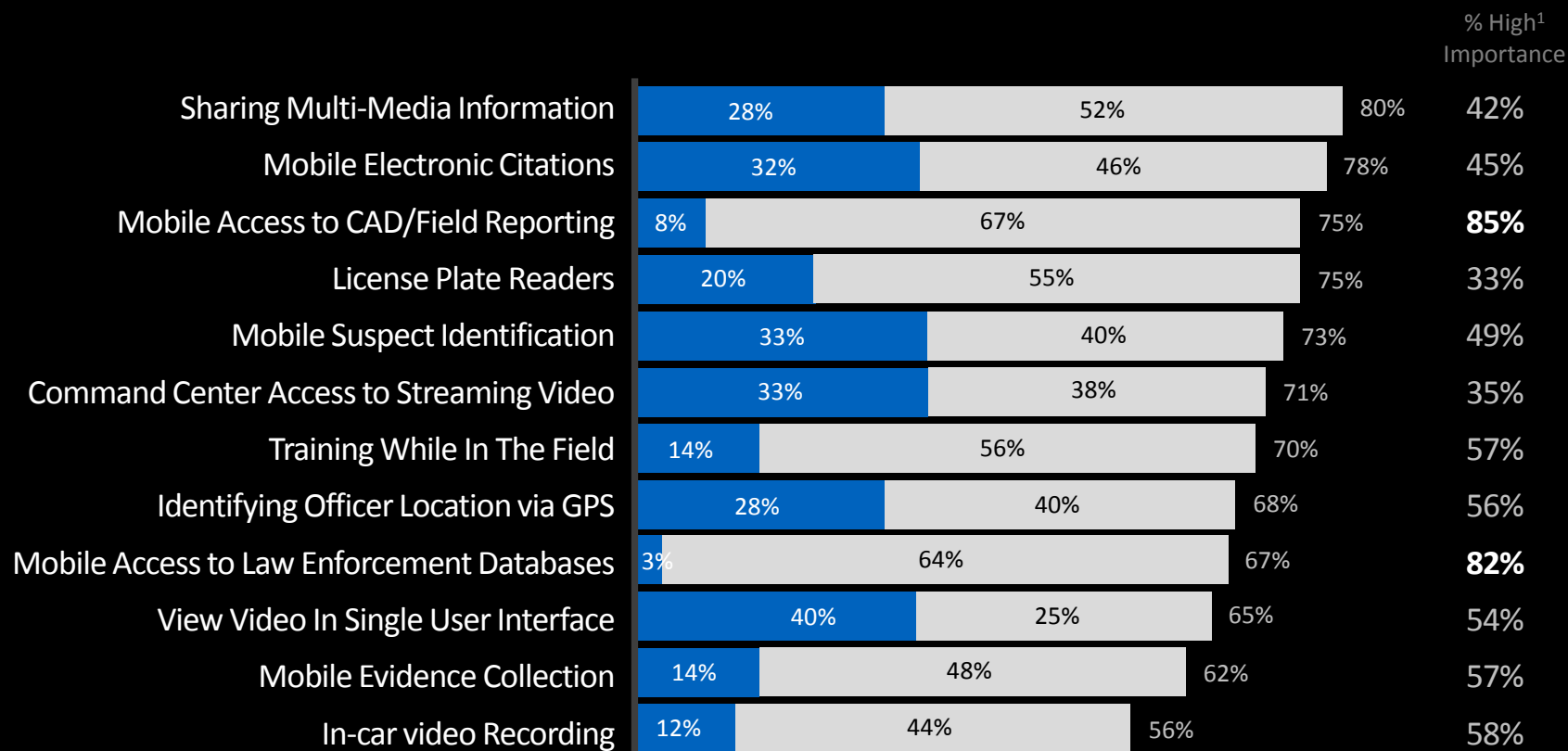
(2014 PERF Report)

## 98%

**OF OFFICERS DEMAND MORE SOPHISTICATED TECHNOLOGY**

(2014 PERF Report)

# CHIEFS' PLANS: LAW ENFORCEMENT CAPABILITIES



■ Don't Have, but Plan to Acquire    ■ Have and Plan to Expand

<sup>1</sup>Importance to meeting Police Chief's overall priorities.



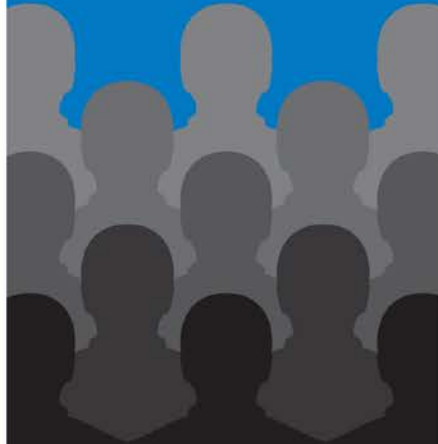
# THE STREET **NEVER STANDS STILL**

THREATS INCREASE, RESOURCES DECREASE AND YOU'RE ASKED TO HOLD THE LINE

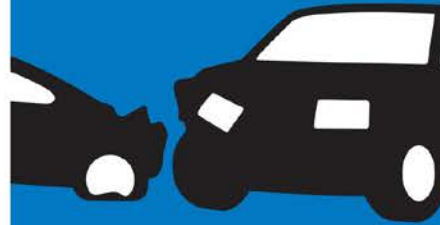
**EVENTS ARE  
PLANNED**



**THE WORLD  
CONVENES**



**ACCIDENTS  
HAPPEN**



**DISASTERS  
STRIKE**



# INTELLIGENCE LED PUBLIC SAFETY: CAPABILITIES

## Common Operating Picture



### Situational Awareness

- Integration of CAD, Alerts, Sensors and Video data into single UI/UX for streamlined and coordinated visualization of the information

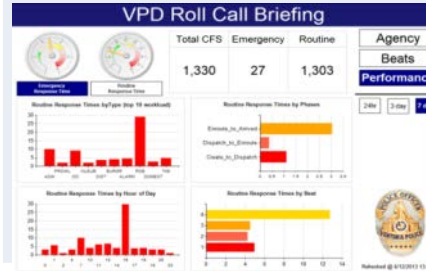
## Data Integration/Query and link analysis



### Search

- Integrated search across local, regional and federal crime databases as well as publicly available data sources and information services

## Business Intelligence



### Dashboards & Reports

- Automated reports and alerts providing historical analyses as well as a real-time mid-incident intelligence

## Advanced Analytics



### Business Intelligence and Predictive Policing

- Predictive geospatial crime forecasts providing area-specific analytical reports
- Integration of social media analytics and link analysis algorithms

TACTICAL. OPERATIONAL. STRATEGIC.

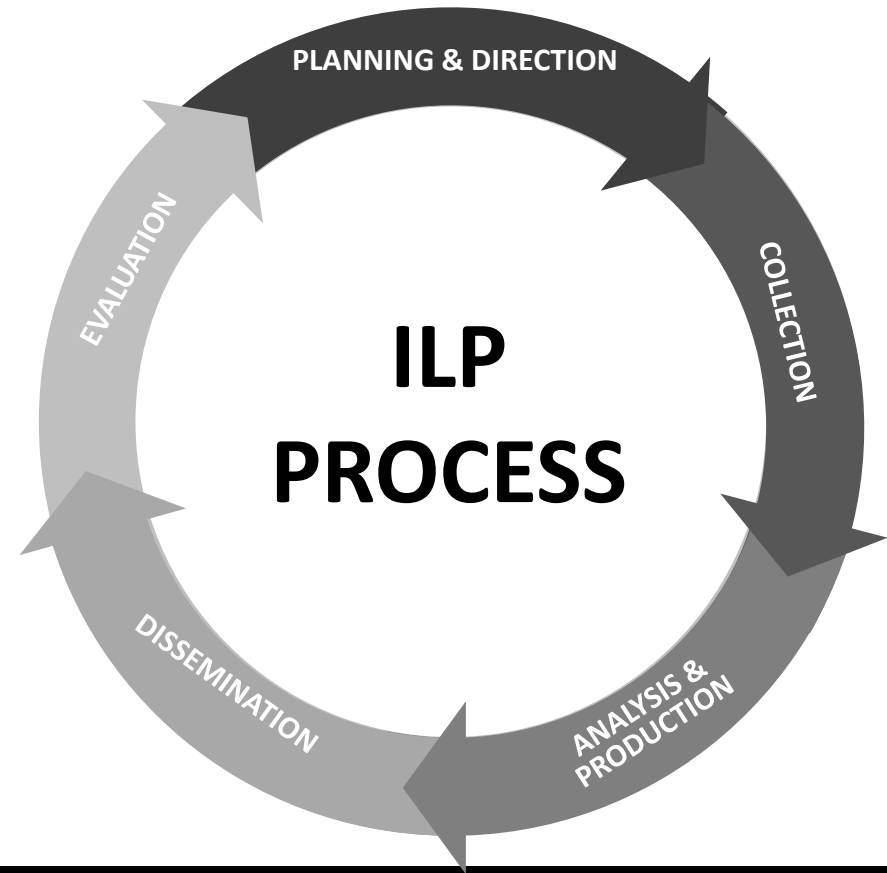
# INTELLIGENCE LED PUBLIC SAFETY: PROCESSES

## RTCC & INTELLIGENCE LED POLICING

Integration of multi-media and data into operational workflows is becoming the norm and expected form of policing

Agencies are adopting the ILP model for their build-outs

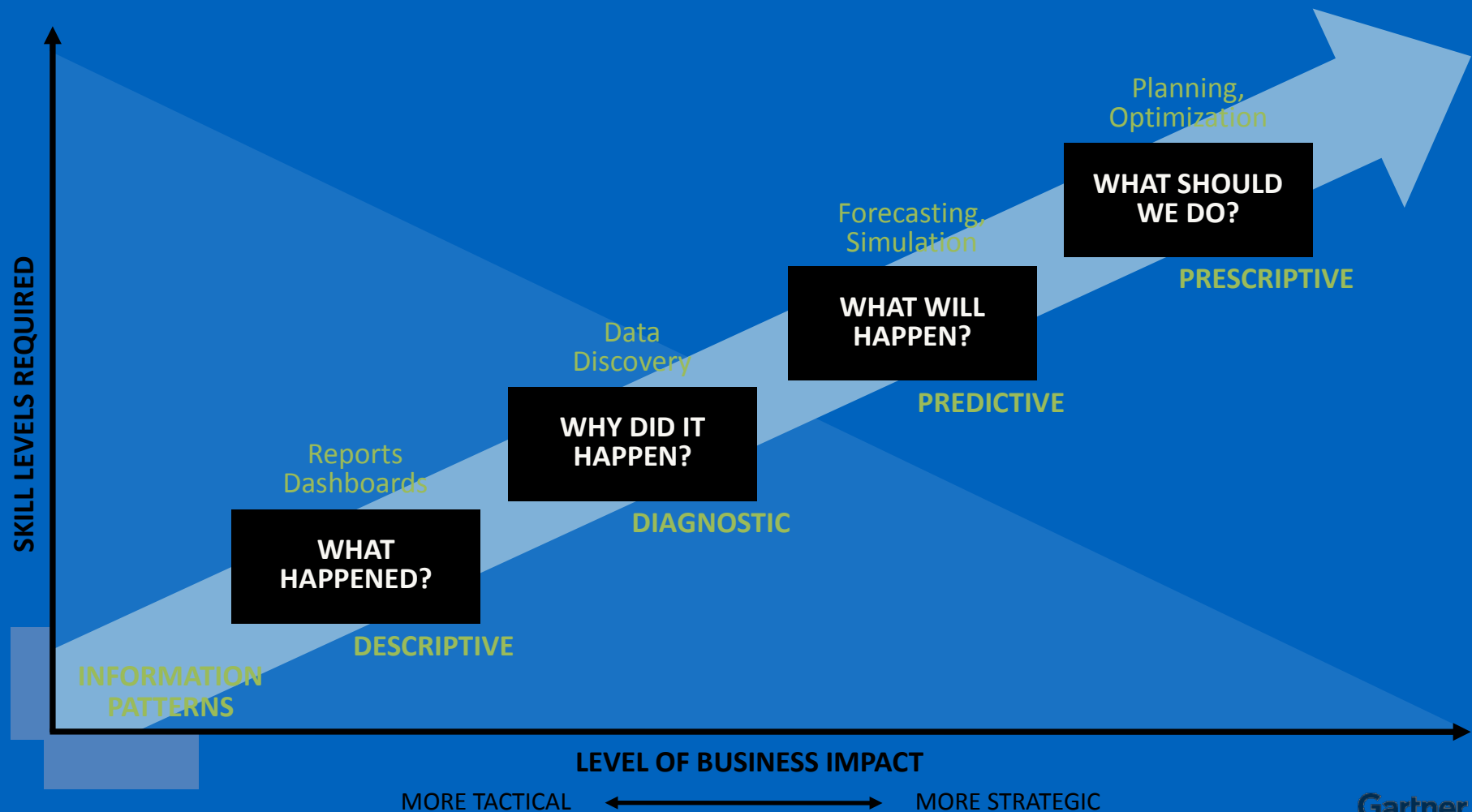
ILP enables crime reduction, disruption and prevention through both tactical and strategic data and information analysis.



**Intelligence led policing is a business model and managerial philosophy where data analysis and crime intelligence are pivotal to an objective, decision making framework that facilitates crime and problem reduction, disruption and prevention through both strategic management and effective enforcement strategies...**

(Ratcliffe, 2008)

# INTELLIGENCE LED PUBLIC SAFETY: ANALYTICS CONTINUUM



# Mission Critical Apps: CURRENT PUBLIC SAFETY USES

Agencies and personnel require quality application to serve as platforms for expanded data coverage in advance of PS LTE



USPDHub



Lost Person Behavior



ESChat  
(Enterprise Secure Chat)



MobilePatrol



Vizsafe



rejje  
Rejje TSP



CrimePad



voxer  
BUSINESS  
Voxer



FireStop



Sensimob



EVIDENCE Mobile  
by TASER



DC FEMS



## SOVEREIGN CITIZEN EXTREMIST VIOLENCE 2010-2014



SOURCE: U.S. Dept. of Homeland Security

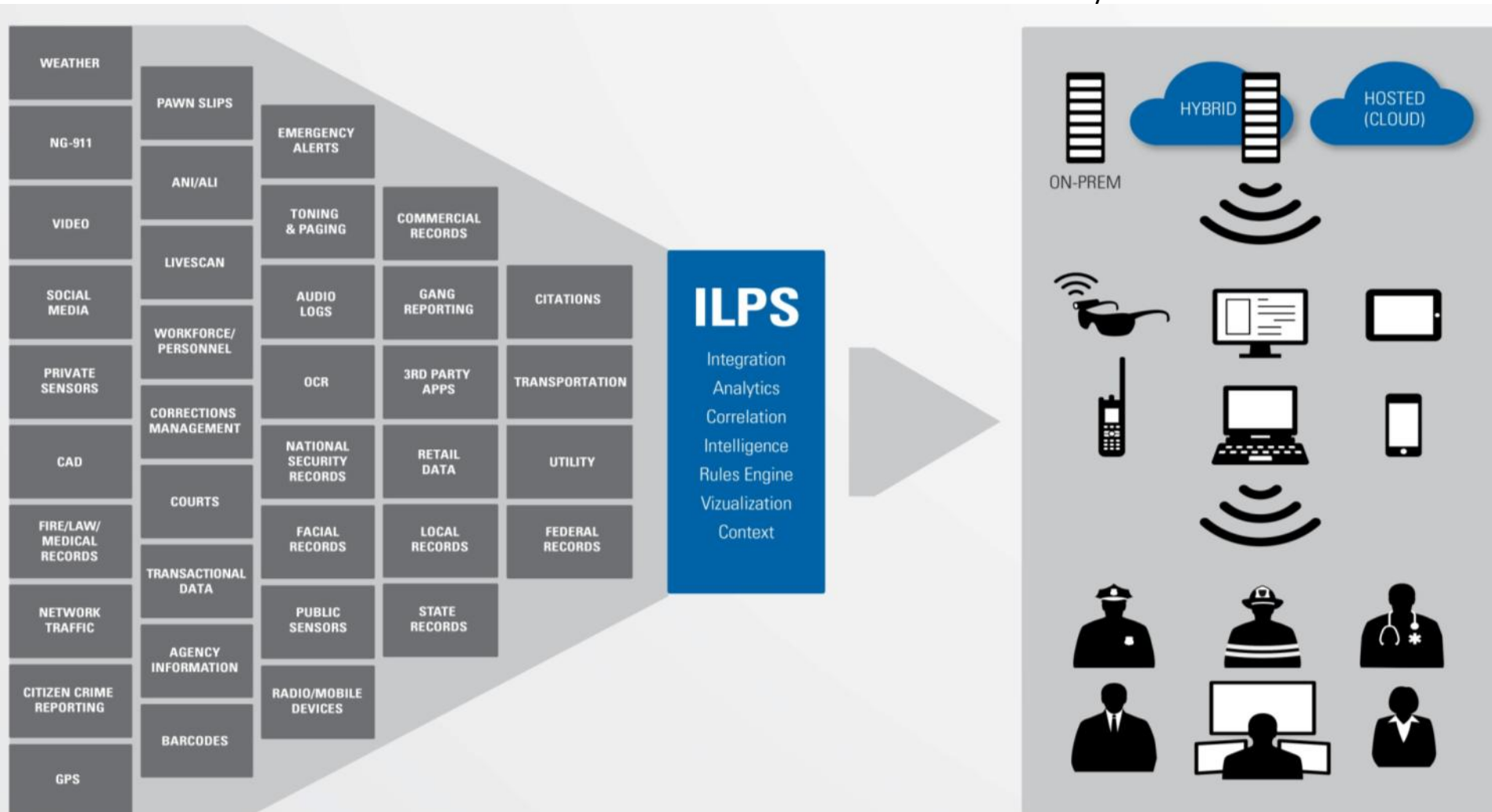


# INTELLIGENT DATA PORTAL: WITHIN THE ILPS PLATFORM

Vast Amounts Of Data

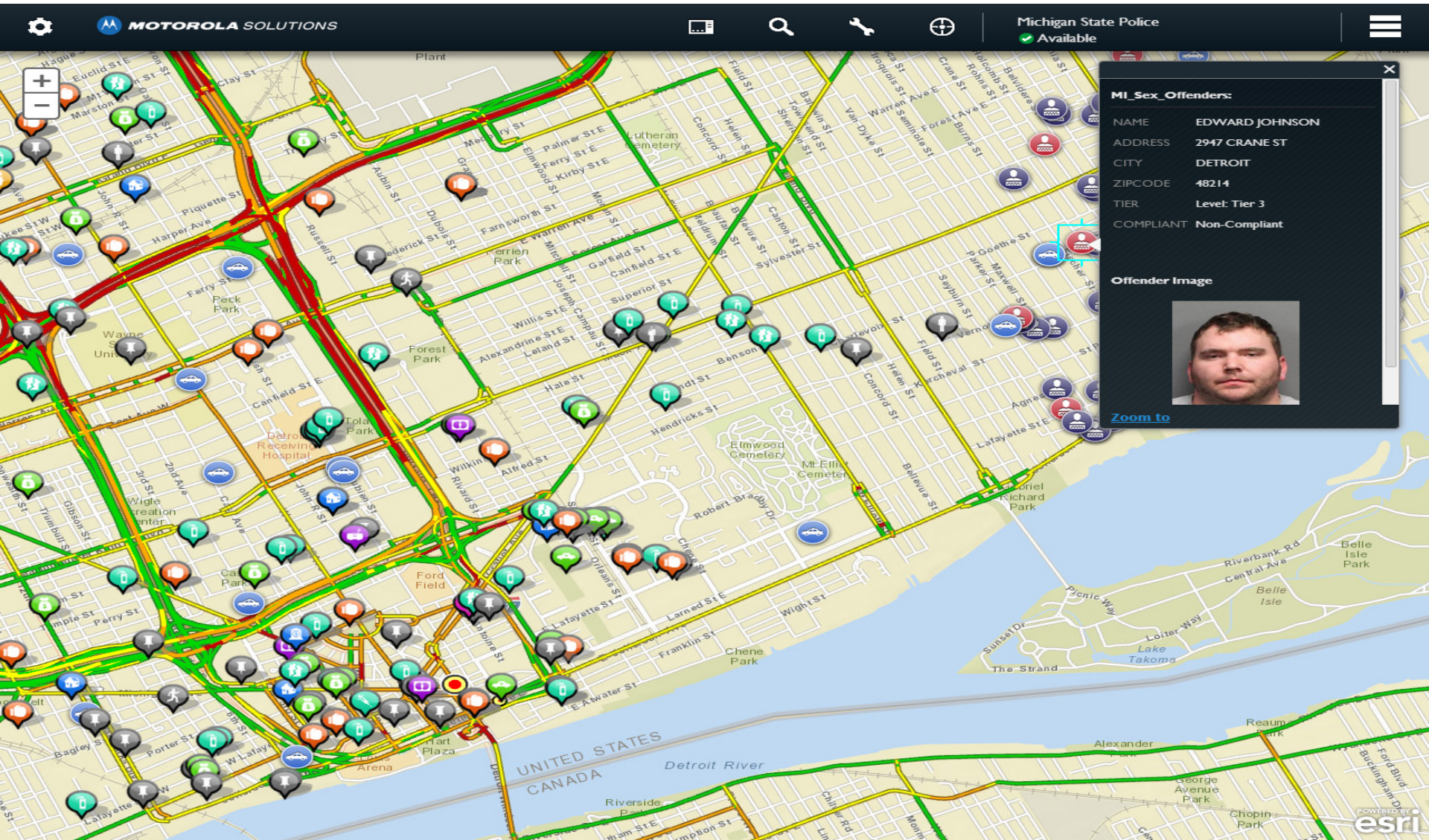
Feed Into The ILPS Platform

To Deliver Actionable Intelligence So  
You Can Act In Real Time And Be  
Ready For What's Next



# INTELLIGENT DATA PORTAL:

## Situational Awareness to the Edge...





# WAVE:

## Extended Radio Networks

### RADIO NETWORKS

#### PURPOSE-BUILT RADIOS



#### ANALOG / DIGITAL CONVENTIONAL / TRUNKED



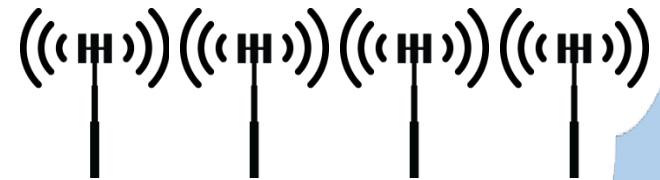
**HARDWARE-BASED ENCRYPTION**  
**DISPATCH & DATA APPLICATIONS**

### BROADBAND NETWORKS

#### BYOD, ANDROID & IOS



#### PUBLIC CARRIER / PRIVATELY OWNED WIFI / 3G / 4G LTE



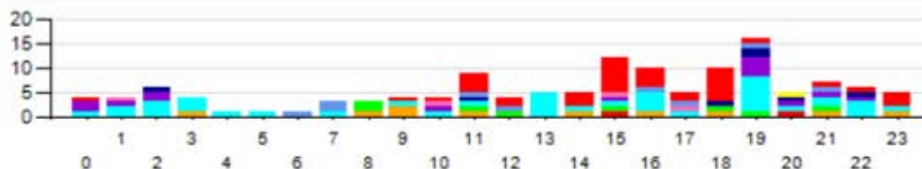
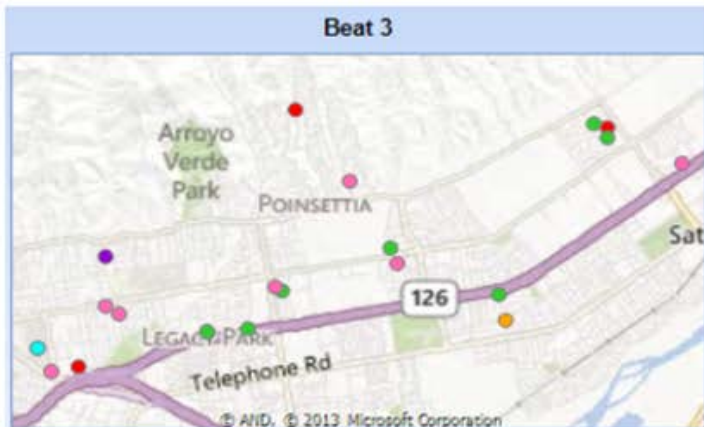
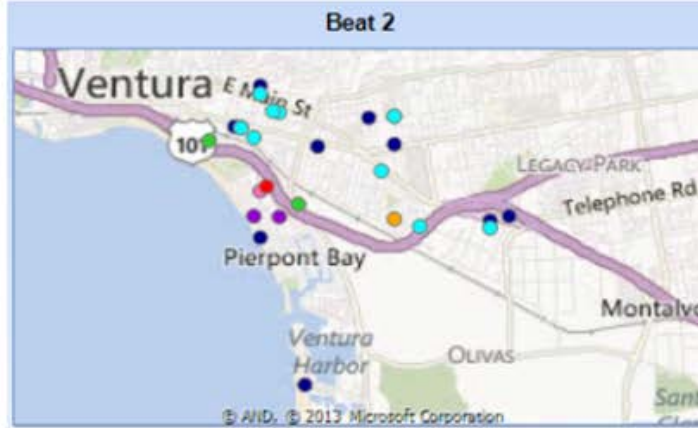
**SOFTWARE-BASED ENCRYPTION**  
**PTT & DATA APPLICATIONS**

**WAVE**  
**SECURE**  
**INTEROP**  
**PTT VOICE**  
**PRESENCE**  
**LOCATION**  
**TEXT**



# BUSINESS INTEL TO THE EDGE...

## VPD Roll Call Briefing



THEFT  
STOLEN  
STAB  
SHOTS  
ROB  
DRUNK  
DOMEST  
BURGV  
BURGR  
BURGC

Agency

Beats

Performance

24hr

3 day

7 day



Refreshed @ 6/12/2013 13:01

# SOCIAL MEDIA:

## Social Media Analytics to the Edge...

% OF POLICE AGENCIES WHO USE SOCIAL MEDIA TO...

SHARE  
INFORMATION  
WITH THE PUBLIC...

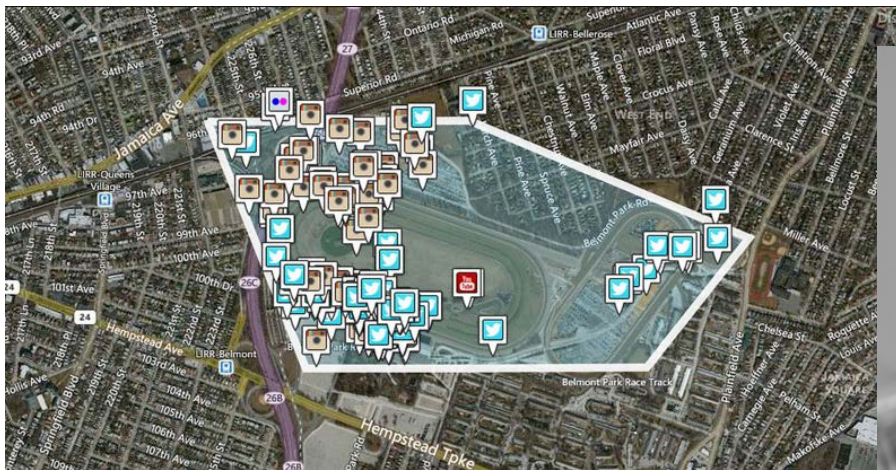
83%

RECEIVE CRIME  
TIPS FROM THE  
PUBLIC...

70%

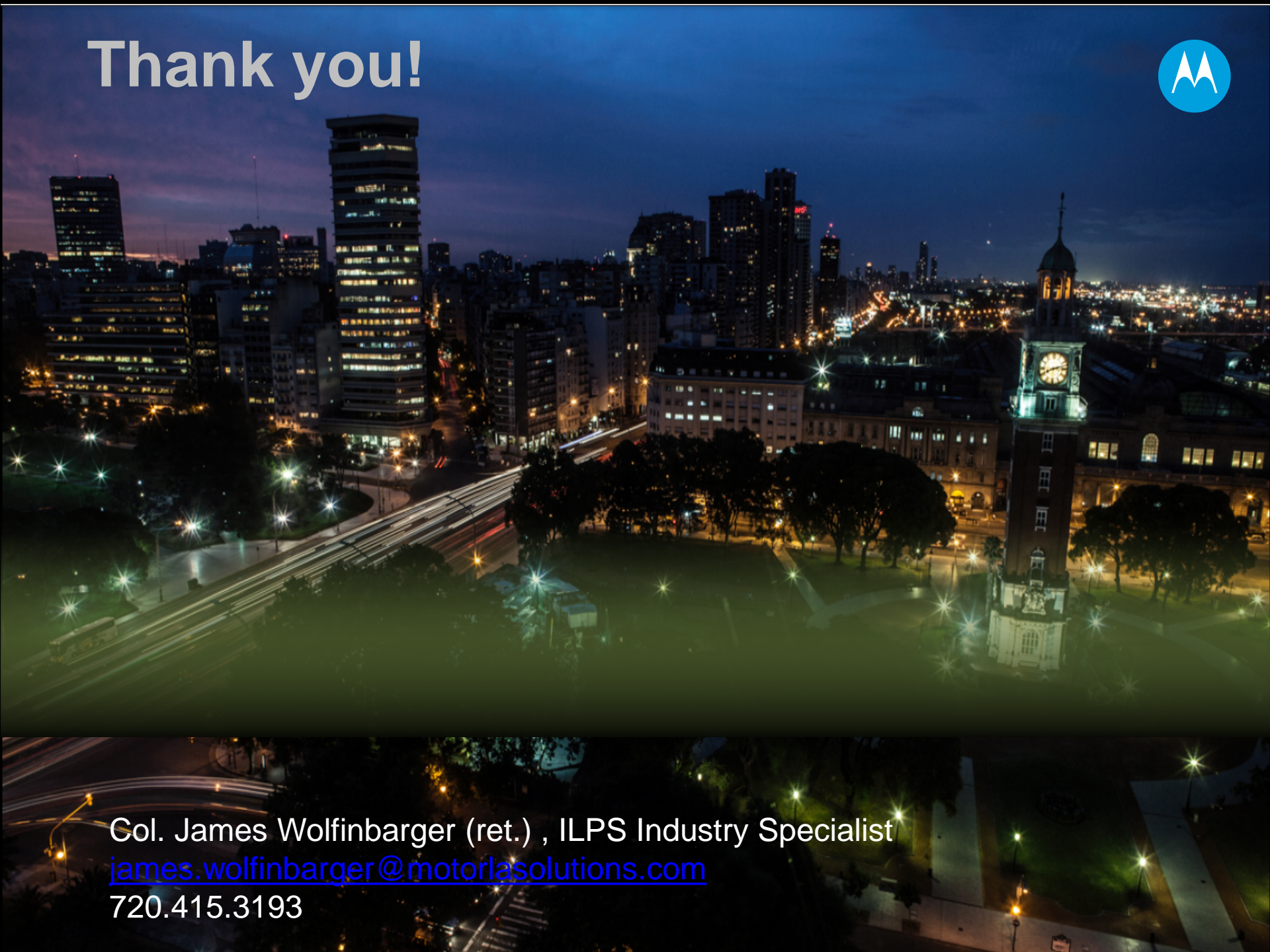
MONITOR FOR  
INVESTIGATIVE  
LEADS...

89%





# Thank you!



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