

# TWITTER AND MASHUPS AND APPS, OH MY!



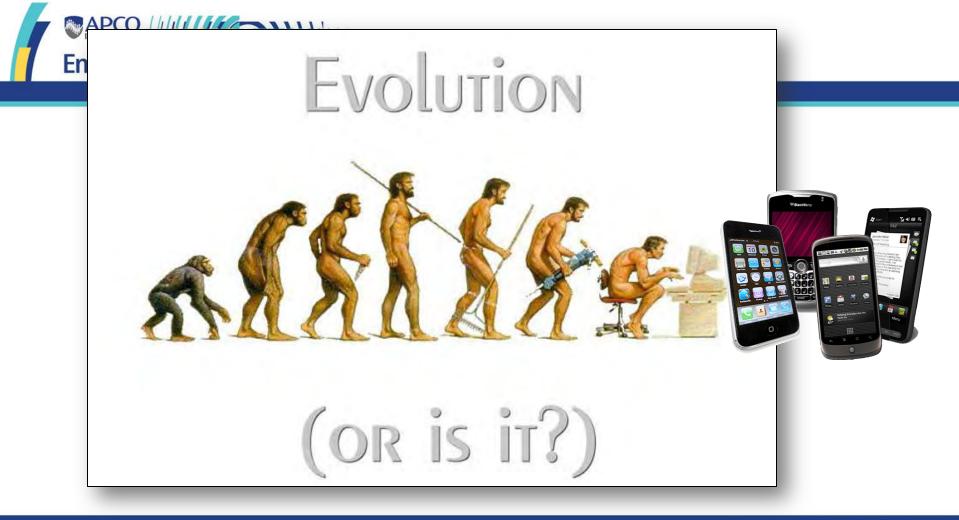
APCO Emerging Tech Forum San Francisco – November, 2014 Bill Schrier from The Emerald City Seattle in the Land of Oz - State of Washington





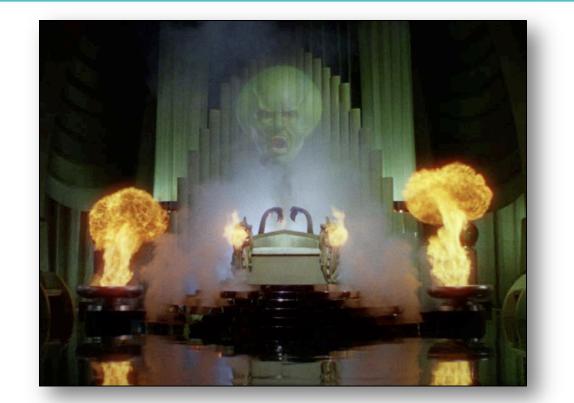


#### Dorothy's not in Kansas anymore And we're not doing Government in the 1970s anymore





# And we need to "pay attention to that technology behind the curtain!"





#### **Game Changers**





#### But how have they changed (will they change) this?





# SOCIAL MEDIA: TWITTER



#### How not to use Twitter ...







NYPD NEWS

Follow

Do you have a photo w/ a member of the NYPD? Tweet us & tag it #myNYPD. It may be featured on our Facebook. pic.twitter.com/mE2c3oSmm6

♣ Reply 13 Retweet ★ Favorite ··· More

# RETWEETS FAVORITES N N N N N N N N N N N N 135 53

# A Great Idea for improving public relations?

### 

Here the #NYPD engages with its community members, changing hearts and minds one baton at a time. #myNYPD pic.twitter.com/GErbiFFDvY

♠ Reply 13 Retweet ★ Favorite Buffer \*\*\* More



#NYPD Keeping the Streets Safe. Show some love, and send your pics with #MyNYPD hashtags! pic.twitter.com/Sk31xWjQMp

♠ Reply €3 Retweet ★ Favorite ···· More





# Government has no monopoly on twitter gaffes:

I find it ironic that Detroit is known as the **#motorcity** and yet no one here knows how to fucking drive

about 3 hours ago via web



ChryslerAutos

ŵ.









#### **Twitter in Law Enforcement**





#### Link to Police Blotter / Blog ...



« Previous post | The Blotter Home Page | Next post »

#### **Domestic Violence Stabbing in Queen Anne**

Posted by Detective Jeff Kappel

On September 26th at approximately 6:42 p.m. officers responded to a 911 report of a domestic violence stabbing at a residence in the 600 block of Queen Anne Avenue North. Preliminary investigation indicates that the 24-year-old male suspect stabbed his wife during a domestic disturbance. The suspect fled the scene on foot and was gone upon

# Emerging Technology Forum

#### **Tweet-a-long, Tweets by Beat**



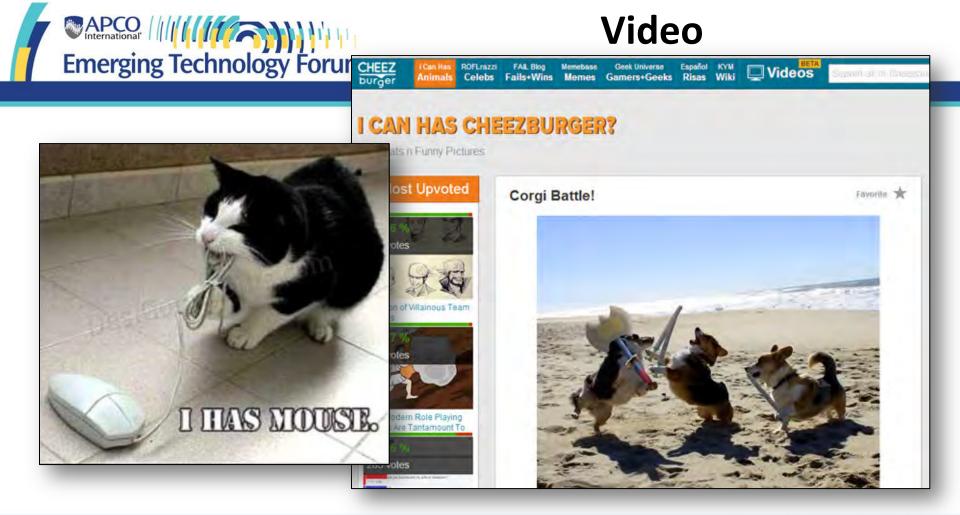


#### **Tweet-a-long**, **Tweets by Beat**



# SOCIAL MEDIA: VIDEO







### **Video Everywhere**



#### Video taping police



#### **Video Everywhere**

#### 2012

# 47 percent of Americans pay no income tax.



### **Video Everywhere**







Boston

Surveillance

Page 23



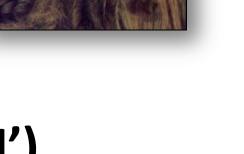
#### **First-To-See App**





### Using You Tube for "Law Enforcement"





# (I'M NOT LYING OR LYIN')



**OPEN DATA** 



#### **Exposing Government Data**





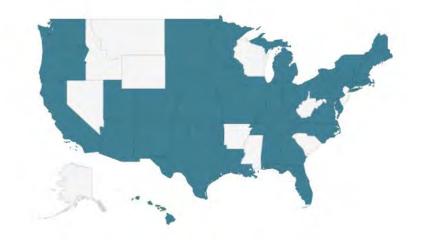


16,429 views 14,902 views		2
14 502 views		
14 902 views		
1 Trank therea.		3
9,722 views		3
	9,722 views	9,722 views



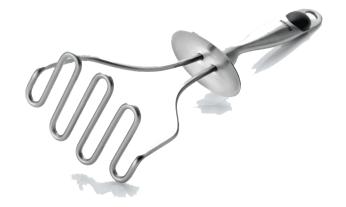
#### **Open Data Jurisdictions**

U.S. States	U.S. Cities and	International	International
	Counties	Countries	Regions
39	46	44	163



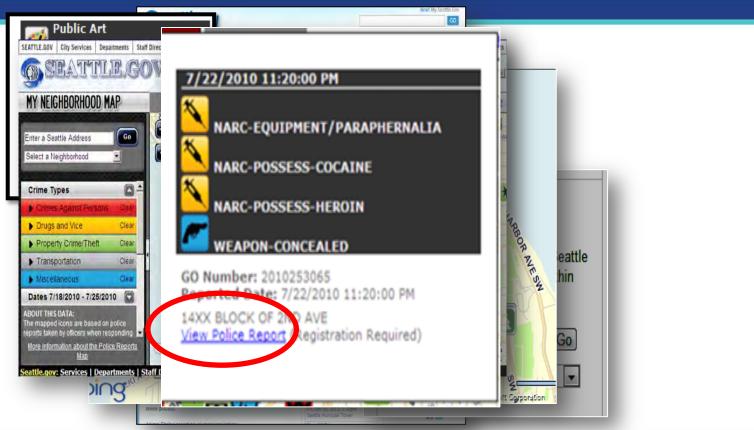


## **MASH-UPS**

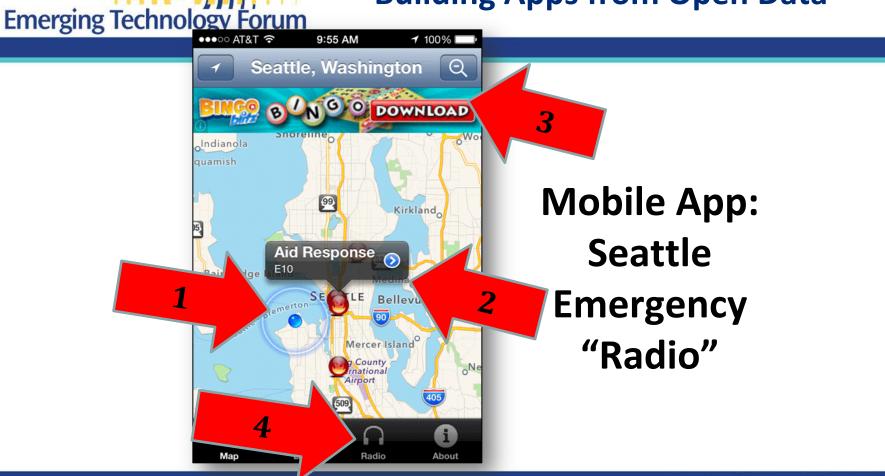


# Emerging Technology Forum

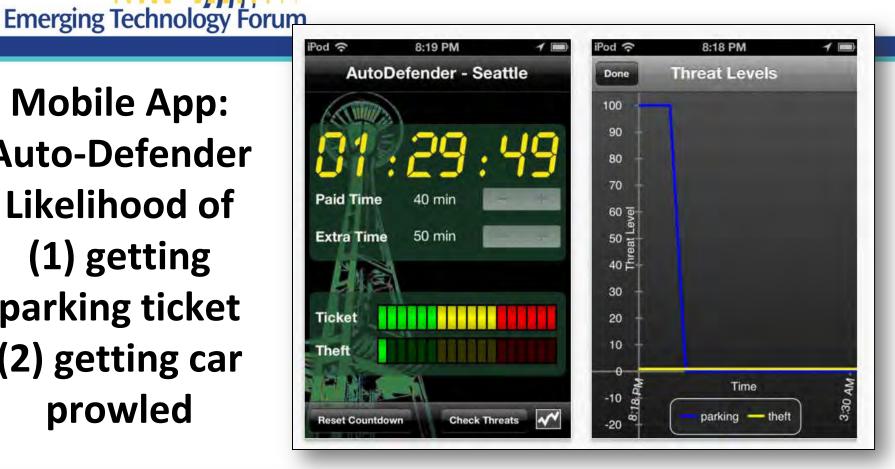
#### My Neighborhood Map



#### **Building Apps from Open Data**



# **Mobile App: Auto-Defender** Likelihood of (1) getting parking ticket (2) getting car prowled







CO Name	Last Active Date	Award Count	Total Days to award	Avg Days to Award S
				0 1
Nicholas Martinelli	28-Sep-2012		81	
London C. Venzon	28-Apr-2014		94	
James A Lassiter	17-Apr-2014	96	1594	16.60
Marcelle Loveday	18-Oct-2011	3	149	49.67
Sheila G. Midgette	29-Aug-2012	81	1409	17.40
Carolyn Ward	17-Apr-2014	71	1105	15.56
Samantha M Gray	26-Mar-2014	4	2532	633.00
Monica King	3-May-2013	4	283	70.75
David Zhang	31-May-2013	4	323	80.75
Tabitha L Callon	14-Mar-2014	55	1129	20.53
Bienvenido M. Arrozal	29-Apr-2014	24	322	13.42
Melyssa Bertucci	24-Sep-2012	3	518	172.67
Vincent C. Pitt	1-May-2014	99	2123	21.44
Isaac L. Brothers	1-May-2014	100	2155	21.55
Kurt D Allen	10-Apr-2014	6	914	152.33
Cindy D. Hatscher	24-Apr-2014	24	355	14.79
Sean Merritt	27-Sep-2012	5	32	6.40
Nelson S. Concepcion	28-Apr-2014	3	14	4.67
Sherri L. Peele	27-Feb-2014	3	503	167.67
Sharon Byrd	4-Apr-2012	37	624	16.86
Eloise K Giordano	15-Apr-2014	4	46	11.50
Doug Porter	7-Mar-2014	16	84	5.25



### Isn't Schrier Done YET?



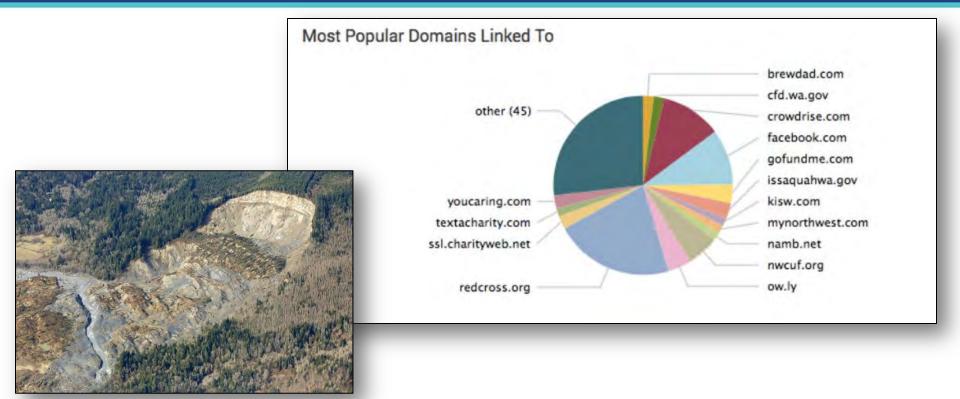




### **APPS AND CAMPAIGNS**



# **Oso Slide Fraud**







### PR Week Public Campaign of Year 2014

#### Marijwhatnow? Public Education for Marijuana Legalization | Winner





THIS STICKER IS NOT A LAWYER AND CANNOT PROVIDE YOU WITH LEGAL ADVICE We thought you might be hungry. We also thought now might be a good time for a refresher on the do's and don'ts of I-502.

DON'TS Don't drive while high. Don't give, sell, or shotgun weed to people under 21. Don't use pot in public. You could be cited but we'd rather give you a warning. DO'S Do listen to Dark Side of the Moon at a reasonable volume. Do enjoy Hempfest.

Remember: respect your fellow voters and familiarize yourself with the rules of I-502 at seattle.gov/police/marijwhatnow

WARNING: THE CONTENTS OF THIS PACKAGE ARE AS DELICIOUS AS THEY APPEAR



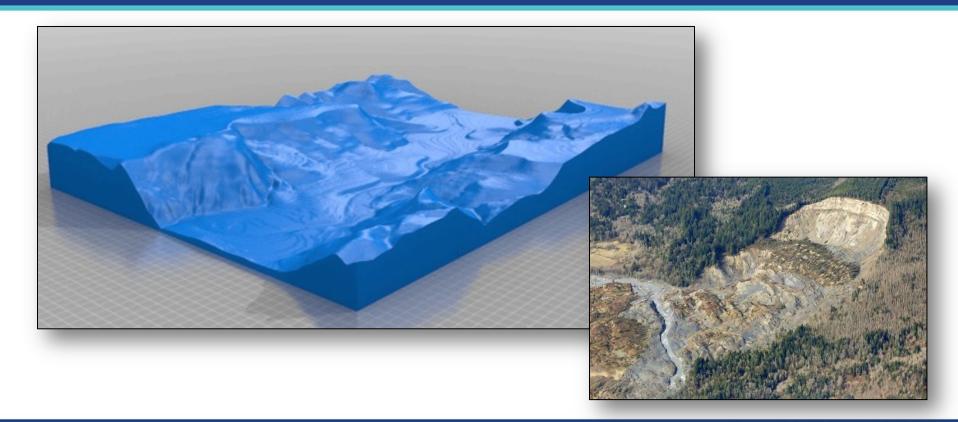
# FLYING THINGS, WEARABLE STUFF







# **Oso Landslide March 2014**





## Game changer? ...



24 September 2014



# CITIZEN ENGAGEMENT

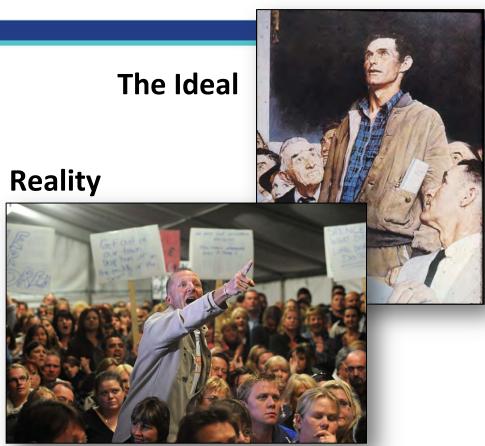




### **Engagement and Crowdsourcing**

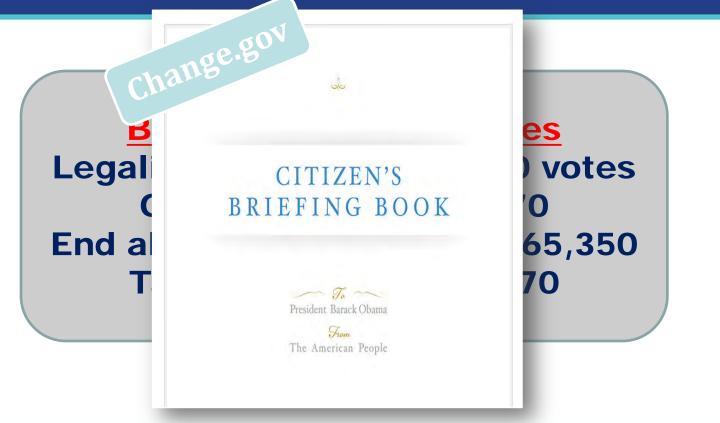
# Gathering information from citizens

Engaging citizens in public process





#### Barack Obama - 2009



# Seattle Mayor Mike McGinn - 2010

# Emerging Technology Forum



#### Legalize marijuana and tax it.

Just Co (i) The cry would make a UCT of money on this. (I's stready happening so why not bring it out in the open and treat it ike the business it is. Take the groft motive every from the drug garge and at us ten about places enjoy a take eithout eony.

#### oy miliotilati in Rubio Sefety | @45 commente



#### Expand as much light rail and subway as possible Sectore have reported to using metode and unneade but transportation as the only mode of

mass transit since the failure of Richard Timus. Excland ight rai on the east side, connect neighborhoods ike LW, Salard, Rhemoni, Walingford, etc. Look for small (mancing methods to grade segar more

by Shervin Lee in Transportation ( 1)-100 comments



Set aside park beach areas for European-style, clothingoptional recreation (sunbathe + skinny dip) The Greater Section Area has long hosted the word's most recorded, cobrid, family-friendly and, free-sprited cohing-optional cultural events and groups in the word including. The Friendric Social Cyclets (17 years), Vioro Naked 2ke Rice, 2bdy Price Rice, Section Free Section Campagn, General more



# **Citizen Engagement**

The Seattl Winner of Nine Pu	Welcome to Your Voice Vegas. We want to hear Your Voice Vegas! Engage in an online conversation to help us plan the future of Las Vegas and make it an even better place to live, work and play. Submit an idea, show your support or just leave feedback. It's your voice –		
Home   News	f Connect with Facebook or	Sign Up with Email	34
Originally published Au Departr	Topics	Join the discussion and add to current topics. <b>View</b>	All Topics
Departr Reddit (	Downtown Safety	Posted Aug 6 184 Interactions 🏎 Topic is now o	:losed 曲
The Seattle Pol ncreased enga to it.		Do you feel safe when visiting downtown Las Vegas? Are there currently any key issues impacting your willingness to visit downtown? Let us know by answering a few simple questions.	
-		✓ Surveys	145 <b>A D</b>

## Citizen Interaction Website on Seattle Cop Specific Topics "GoHawks 206"











# What number do you call if you see:

- a smashed stop sign?
- a traffic light not working?
- a dead animal in the street?
- a sewer backing up?





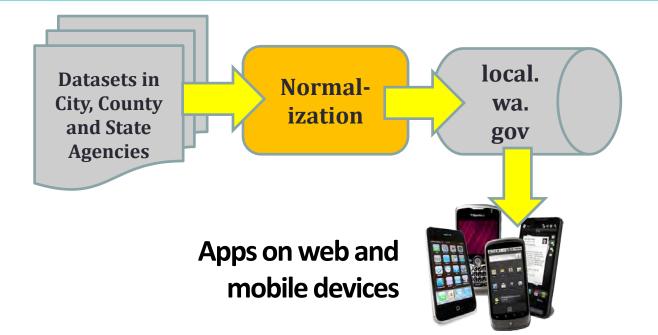
## **311 App Ecosystem - Boston**



- Citizens Connect
- Commonwealth Connect
- Statewide?
- City Worker
- Linking Workers & Citizens
- "streetcred"



### **Statewide Open Data Portal**



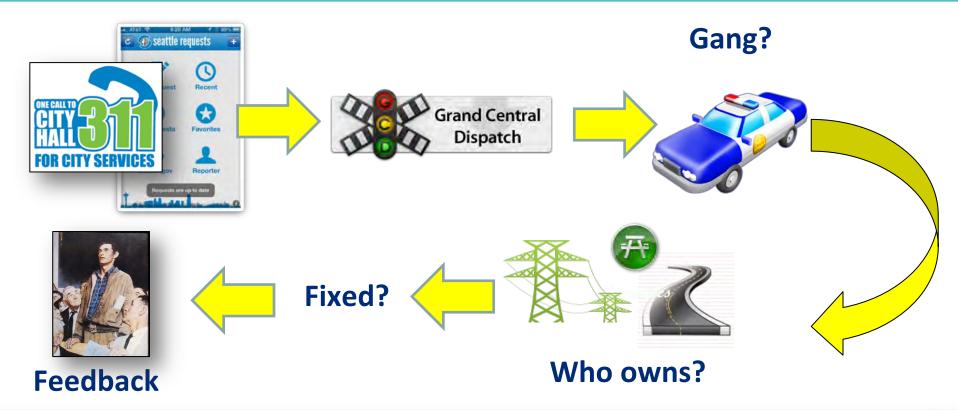
311, business licenses (including pot), food inspections, building permits

### A Fed Ex Model for Government?





### A Fed Ex Model for Government?



November 4-5, 2014 • San Francisco, CA



# What's really in the future for tech in government?





#### What's Really Next?



# The "Schrier Salute" BTSOM

November 4-5, 2014 • San Francisco, CA



# Questions, Comments or small tomatoes ....?



