

# Future ready: How can agencies invest wisely in public safety communications with so much change on the horizon?

With constant change in today's communication technologies, how do agencies maximize the value of investments in public safety communications? This presentation will focus on the three pillars of tomorrow's communications solution: LMR, commercial cellular and public safety LTE.

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### Why Not Just LMR for Public Safety?



### **Expanding Group Communications**

Was: Voice + Automatic Vehicle Location

Becoming: Voice + Video + Contextual Data + Situational

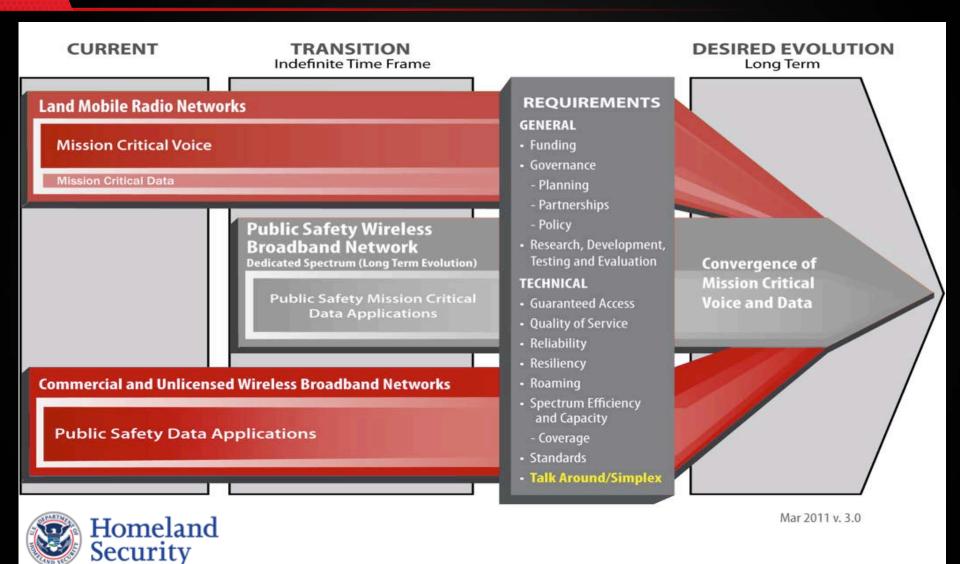
Awareness

#### What's New

- Integrated Voice Services across:
  - Narrowband, Commercial Cellular, and Public Safety Broadband
  - Single talkgroup, common services, multiple modes
- Group Video Communications
  - Streaming real-time video services to collections of users
    - Talkgroup -> Video-group
- Portable Based Situational Awareness
  - Moving from the Dispatch Center -> Vehicle -> Handheld

## **Public Safety Communications Evolution**





APCO 2014 - Session \*\*\*\*

## Where is Public Safety today?



In most cases, public safety today has:

Operational reliance on mission-critical LMR voice services

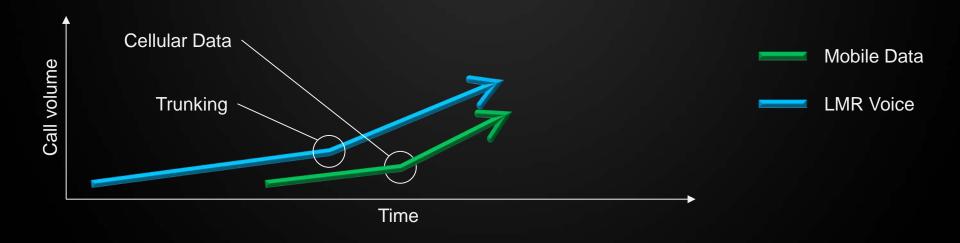


## Where is Public Safety today?



In most cases, public safety today has:

- Operational reliance on mission-critical LMR voice services
- Augmented with:
  - Mobile data, moving from private to commercial cellular data services

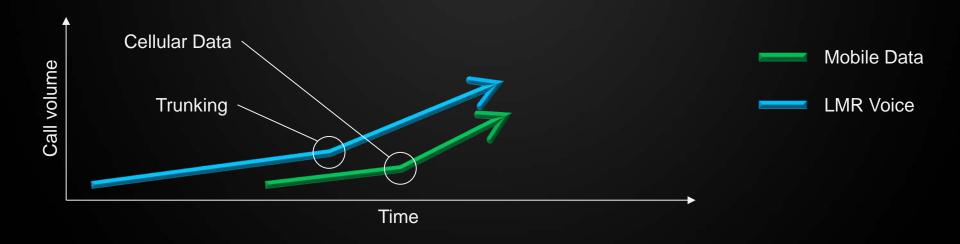


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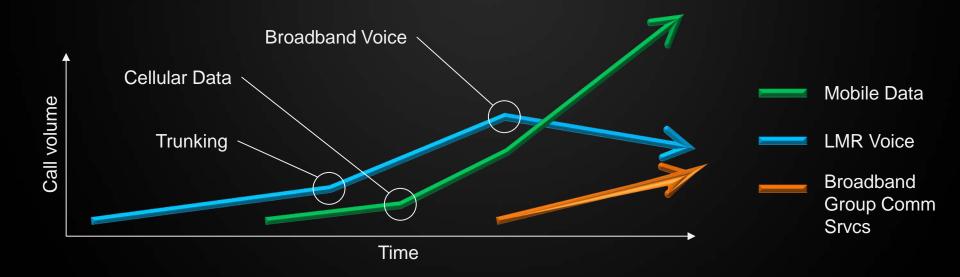
- Operational reliance on mission-critical LMR voice services
- Augmented with:
  - Mobile data, moving from private to commercial cellular data services
  - Back channel cellular telephony and text messaging



### The Forecast for Tomorrow?



- LMR Voice will continue to be relevant for Mission Critical Communications
- Increasing reliance on data for routine communications
  - Mobile CAD -> NG 9-1-1
- Widespread deployment of broadband-based Group Communication Services will reduce LMR traffic



#### The Forecast for Tomorrow?



- LMR Voice will continue to be relevant for Mission Critical Communications
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Public Safety communications will rely on all three pillars

### Why Not a Single Solution?



- LMR provides nearly ubiquitous coverage across the US
- Commercial Cellular cost effectively covers nearly the entire population of the US
- Public Safety LTE will provide capacity, priority and access controls for emergency responses

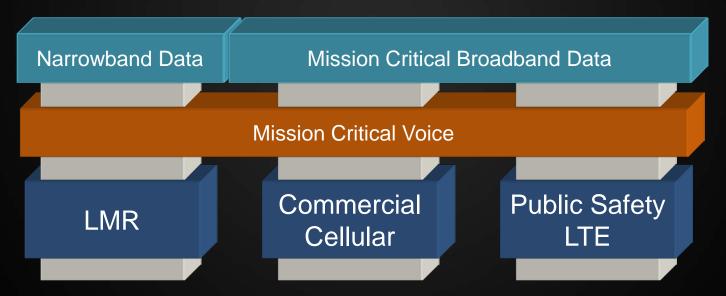


Public Safety communications will rely on all three pillars

### **Bridging All Three Solutions**



- Group Communication Services:
  - PTT Voice
  - Group Text Messaging
  - Situational Awareness
  - One-to-Many Video
    - Broadcast Video, Push-to-Video, NG 9-1-1 video streaming

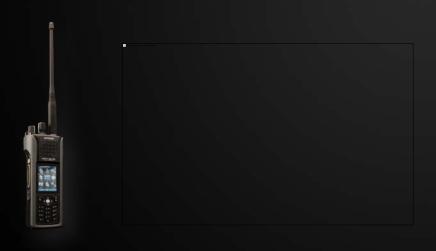


Group Communication Services allow Network Convergence

### **Future-proof Communications Investment**



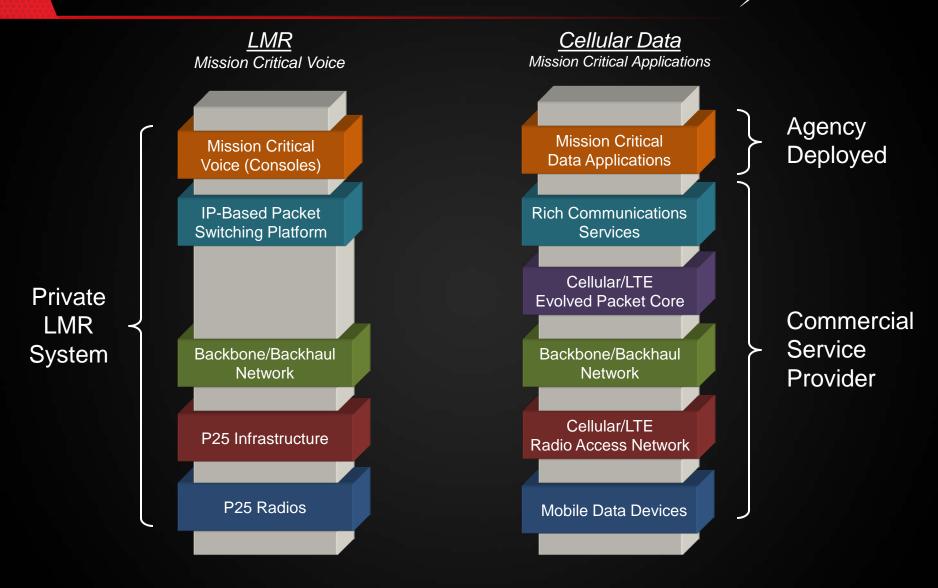
- Convergence will happen in three places:
  - Networks
  - Devices
  - Applications
- Converged Networks will support Group Communication Services
- Converged Devices will support multiple technologies
- Converged Applications will run on multiple platforms





## **Converging Public Safety Networks**





# **Converging Public Safety Networks**





MCV Services
Dispatch Consoles

IP-Based Packet Switching Platform

Backbone/Backhaul Network

P25 Sites

P25 Radios

#### <u>LMR</u>

#### Cellular/Private LTE

Mission Critical Voice Services
Dispatch Consoles

IP-Based Packet Switching Platform

> LTE Evolved Packet Core

Backbone/Backhaul Network

P25 Sites

P25 Radios

Broadband Radio Access Network

Broadband Devices

### **Public Safety Communications – Long Term**



Converged Network

Mission Critical Voice & Data Applications

Converged Mission Critical Voice/Data Applications

Rich Communications Services

LTE
Evolved Packet Core

Backbone/Backhaul Network

Broadband Radio Access Network

Voice/Data Devices

Agency Deployed

Network Provider

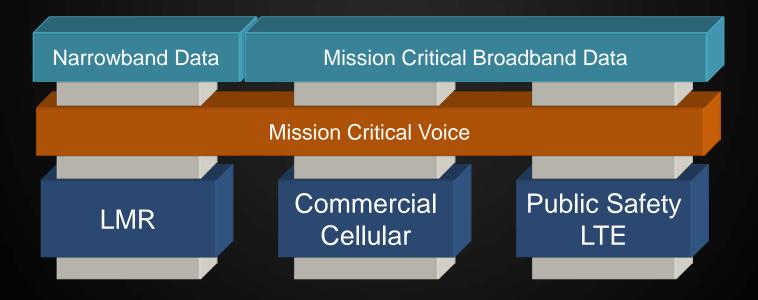
### **Market Drivers**

- Convergence has a long-term economic benefit to Public Safety Agencies
- Convergence brings new capabilities to First Responders
- Convergence enhances interoperability

### **Converged Applications**



- Group Communication Services:
  - PTT Voice
  - Group Text Messaging
  - Situational Awareness
  - One-to-Many Video
    - Broadcast Video, Push-to-Video, NG 9-1-1 video streaming



### LMR vs. Broadband Voice Services



#### Today's LMR Voice Services

**Group Call** Individual Call

**Announcement Group Call** Emergency

Instant Recall/Call Logging Talk Group Scanning

> Late Call Entry P25 Confirmed Call

Priority/Preemption Support **Encryption** 

Console Patch/Simulselect **OTAR Key Management** 

#### **Other LMR Services**

Direct Mode / Talk Around

**Multi-Band Devices** 

Failsoft Sites

#### Other LTE/Broadband Services

Mapping / Situational Awareness

**Group Messaging** 

Group Video

### Today's LTE/Broadband Voice Services

Group Call	Individual Call
Emergency	Announcement Group Call
Instant Recall/Call Logging	Talk Group Scanning
Late Call Entry	P25 Confirmed Call
Priority/Preemption Support	Encryption
Console Patch/Simulselect	OTAR Key Management

### **Broadband PTT Communications**



- Enhanced push-to-talk capabilities
  - User Presence/Status
  - User Location
- Integrated LMR functionality
  - Group Call
  - Individual Call
  - Emergency
  - Encryption
  - Patch/Simulselect
- Public Safety LTE and 3G/4G cellular coverage
- Platform Independence







### **Converged Devices**



- FirstNet-ready devices also support commercial cellular
  - Handhelds
  - Mobile Routers
  - Hardened LTE transceivers
- Supporting Android or PC-based applications
  - Group communications
    - Voice
    - Video
  - CAD/NG-911 data/dispatch clients
- These devices can provide:
  - Roaming between networks
  - Simultaneous operation on multiple networks







### The Converged Future



- A single technology is unlikely to serve the diverse needs of all first responders
- Networks, devices, and applications must all support multiple technologies
  - Converged Networks will support Group Communication Services
  - Converged Devices will support multiple technologies
  - Converged Applications will run on multiple platforms

